

Activation Issues

Our data shows that around one in every few thousand users experience activation issues with our plugins.

Typically, these issues fall into two categories:

Activation Loop: User successfully activates the plugin, but the licenses aren't remembered causing the need to re-activate over and over.

False Offline Error: User is told that their system is offline and unable to activate despite the user being online.

Possible solutions:

If you experience one of these two issues, we apologize for the inconvenience. We will do our best to get you up and running shortly.

There's a number of steps we recommend that you follow in order to successfully activate. In most cases, the problem will be solved by following some - or all - of these steps. We've listed the steps below in order of complexity and suggest you start with the first ones, see if they work, then work your way through the list to the more complex steps if needed.

- Download and reinstall the plugins from babyaud.io/downloads
- Restart your system
- Open a new project in your DAW (different from the project/session you had problems with) and try re-activating.

- Open a different DAW (on Mac, this could be GarageBand - on PC it could be Reaper) and try re-activating.
- Follow the various instructions found on [this page](#)
- If you have a VPN enabled, try disabling it for the duration of the installation/activation process.
- Try logging in as a different user on your system or as an admin (in case you're not logged in as one already) - then try activating.
- Try going online with an alternative Internet connection while activating – such as your phone.
- Windows Only: Make sure TLS 1.2 is ON under Internet Options. To do so go to the Windows Control Panel | Internet Options | Advanced tab and scroll to the bottom. More info: [Here](#)
- Download the standalone applications by using the links provided in this document below and try activating the standalone versions instead of the plugin versions.

Additional Solution - Resetting Permissions

- Try resetting your permissions using the methods linked below. (PLEASE NOTE: While there is no real harm that can come from resetting your permissions, it may cause certain preferences to be reset as well. Do this at your own risk.)

- [MAC](#)
- [PC](#)

Should none of these work please continue to message support@babyaud.io and we will do our best to find an appropriate solution.

Standalone App Download Links:

I Heart NY:

[MAC](#)

[PC](#)

SuperVHS:

[MAC](#)

[PC](#)

Comeback Kid:

[MAC](#)

[PC](#)

Parallel Aggressor:

[MAC](#)

[PC](#)

Spaced Out:

[MAC](#)

[PC](#)

Smooth Operator:

MAC
PC

TAIP:
MAC
PC

Crystalline:
MAC
PC

IHNY-2:
MAC
PC